

# The Lion Leintwardine

Our accommodation is now open fully. We can accept online bookings via our website and booking platform or alternatively please give us a call or email and we will be more than happy to help you with your reservation.

We wanted to let you know of some important changes we have made to ensure the safety of our guests and staff because of Covid 19. We ask you to read through the following before you arrive, so you know how we are operating.

Monday to Friday: Guests can check in from 2pm and check out is at 10am  
Saturday & Sunday Guests can check in from 3pm and check out is at 11am.  
Please advise us of your check in time, so we can manage staffing. When you arrive, please ring the resident's doorbell which can be found at the front door so we can greet you to check in. To maintain social distancing we will verbally direct you to your room from reception, but should you require assistance with cases, we will happily take them up for you, whilst you wait in reception. Our corridors are narrow and therefore unable to maintain distancing upstairs, so we have had to change how we check our guests in.

Face coverings must always be worn during your visit apart from when you are in your room or seated at a table.

We have added extra measures to ensure the highest standards of cleanliness in our bedrooms. For multiple night stays, please advise us if you would like your room serviced during your stay. Staff will be on hand to provide additional towels, toiletries or tea and coffee should you require it.

In your room you will find a welcome hamper for you to enjoy during your stay, these are locally sourced and homemade treats from the Shropshire / Herefordshire and Welsh borders. You will also find a refreshment tray with tea, coffee and a kettle. These have of course been cleaned carefully between arrivals. If you require fresh milk or extra refreshments please don't hesitate to ask reception. Room service will be available as usual.

Breakfast is served between 8-10 am and will be served at your designated table, unless of course you would prefer breakfast in your room, where we would kindly ask you to order the night before.

Check out is at 10.30am, to enable social distancing from other guests please telephone reception and let us know when you will be coming down so we can stagger check outs, to keep everyone safe. We aim not to keep guests waiting; check outs are a quick procedure where we will have your bill ready for you.

All of our staff are trained to maintain good hygiene and hands are washed or sanitised after each contact with the public. Staff will always be wearing face coverings.

We hope you have a wonderful stay with us and please let us know if there is anything we can do to make your stay more comfortable.

We will look forward to welcoming you to The Lion

Jessica Long

General Manager