

## **The Lion Leintwardine**

Thank you for booking a table with us. We look forward to welcoming you to The Lion.

We wanted to let you know of some important changes we have made because of Covid 19 to ensure the safety of your party and other guests. Please read through this letter before you come.

Our opening hours are from Thursday to Sunday serving food between 12noon and 8pm. Last orders for drinks will be at 9.30 and the bar and restaurant will be closed at 10pm.

### **Our new way of operating**

Indoor and outdoor gatherings can only be a maximum of 6 people but can be from any number of households. We will not be able to accept any tables larger than this.

To ensure staggered arrival times for all our guests please arrive promptly at your allocated booking time. This way we can ensure safe distancing for yourself and other guests, take you to your table quickly and keep queuing to a minimum. Your booking allows you a 2 1/2 hour slot at your table.

Face coverings must always be worn during your visit unless you are seated at a table.

We have had to reduce the number of tables to allow more space between guests and because of this if you have booked a table outside and the weather changes we can't guarantee that we could offer you a table inside and vice versa for tables booked inside.

Please be aware of the Government's required social distancing rules (1 metre plus) and respect the distance between yourselves and our staff and other customers.

To keep you and our staff safe we will be asking customers to follow a few simple steps to enable us to conform to Government and Health Authority guidelines. We will be operating a one-way system through the pub which will be clearly marked. When arriving we ask you enter only at the front door and to wait for a member of staff to take you to your table, please sanitise your hands on the way into the pub. There are hand sanitiser dispensers positioned throughout the premises.

It is best to pre-book before coming to the Lion, if you do not have a booking we will try to find a table for you but this may not be possible, and you may be asked to queue away from the building.

All our staff will be washing their hands between every table they serve and sanitising touch points regularly. Staff will always be wearing face coverings at all times.

To reduce contact risk, we will be wrapping cutlery in disposable napkins and delivering them with your food. Condiments, salt and pepper will be served on request in individual sachets.

We wanted to reassure you that care and consideration has gone into spacing the distance between the tables and positioning of the chairs so please refrain from moving tables and benches, either inside or in the garden.

Menus will only be used once and the paper recycled afterwards.

Our bar will remain closed to customers, all drinks orders and payments will be taken at the table.

We want to reassure you that the pub will be regularly cleaned . Tables will be sanitised after each customer. We will maintain the highest cleaning standards throughout the pub and in the kitchen.

Toilets will be regularly cleaned and operating on a one in one out system, we have an individual disabled toilet for those not wishing to share public space in the ladies and gents toilets. These will be cleaned and sanitised every hour.

Children are as always welcome but please do not let them wonder away from your table. We are sorry but the children's play area will remain closed for the time being. Dogs are still welcome in our garden but must be kept on a tight lead.

We will be asking for contact details and an address from the person booking the table to conform to the governments track and trace scheme. These details will be kept safe for 21 days after your visit and then destroyed.

Myself and my team look forward to welcoming you to the Lion and we hope you will enjoy your visit with the confidence of knowing your safety and health is our top priority.

Best regards

Jessica Long

General Manager